

MADISON COUNTY ROAD DEPARTMENT

SEPTEMBER 2019

CLOSED CALL ANALYSIS

Madison County Road Department

Reporting Dates 09/02/19 through 09/30/19

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

| Req # Grade | Request Date/Time | Close Date/Time | Target Date | Type | Assignee / Caller | Location / Address | District | Priority |
|----------------|-----------------------|----------------------|----------------|--|------------------------------------|--|------------|-----------------|
| 29241 A | 09/03/19 08:55:00 | 09/10/19 07:26:00 | 09/04/19 | Trash Related Closed | Brown, Shirley Nichols, Joseph | Devlin Dr Devlin Drive Madison 39110 | District 3 | Medium Priority |
| | Dur (hrs/days) | 168 | 7 | He has a couch to be picked up | | | | |
| 29242 A | 09/03/19 08:57:00 | 09/09/19 07:22:00 | 09/04/19 | Pot Holes Closed | Brown, Shirley Wilson, Trey | Yandell Rd South Deerfield Drive Canton 39046 | District 1 | Medium Priority |
| | Dur (hrs/days) | 144 | 6 | Hole in eastbound lane of Yandell Road in front of Hampton Hills Subdivision | | | | |
| 29243 A | 09/03/19 11:58:00 | 09/04/19 15:47:00 | 09/04/19 | Limb Pickup Closed | Brown, Shirley Tupper, Chris | Hampton Hills Blvd Hampton Hills Blvd | District 4 | Medium Priority |
| | Dur (hrs/days) | 24 | 1 | Limbs pick up | | | | |
| 29244 A | 09/03/19 11:59:00 | 09/04/19 15:53:00 | 09/04/19 | Limb Pickup Closed | Brown, Shirley Friday, Mandy | Compress St Compress St | District 4 | Medium Priority |
| | Dur (hrs/days) | 24 | 1 | Limbs pick up | | | | |
| 29246 A | 09/03/19 13:32:00 | 09/04/19 15:52:00 | 09/04/19 | Limb Pickup Closed | Brown, Shirley Loving, Neil | Brisco St Brisco St | | Medium Priority |
| | Dur (hrs/days) | 24 | 1 | Limbs pick up at this address, but on Mcmillion Rd at the constrution entrance to Camden Lake | | | | |
| 29247 A | 09/03/19 13:34:00 | 09/04/19 15:51:00 | 09/04/19 | Limb Pickup Closed | Brown, Shirley Robinson, Tasha | Bradfield Rd Bradfield Rd | District 4 | Medium Priority |
| | Dur (hrs/days) | 24 | 1 | Limbs pick up at this address in Ridgefield Sudv | | | | |
| 29248 A | 09/03/19 14:08:00 | 09/04/19 15:43:00 | 09/04/19 | Culvert Repair Closed | Brown, Shirley Alexander, Annie | Sharon Rd 1152 Sharon Rd | District 5 | Medium Priority |
| | Dur (hrs/days) | 24 | 1 | Need culvert replaced | | | | |
| 29249 A | 09/03/19 15:44:00 | 09/11/19 14:29:00 | 09/04/19 | Limb Pickup Closed | Brown, Shirley Van Ryan, Alice | Coachmans Rd Coachmans Rd | District 2 | Medium Priority |
| | Dur (hrs/days) | 192 | 8 | Huge pile of limbs | | | | |
| 29254 A | 09/04/19 13:08:00 | 09/06/19 08:08:00 | 09/05/19 | Culvert Installation Closed | Brown, Shirley Walker, Roby | Moss Rd Moss Rd | District 5 | Medium Priority |
| | Dur (hrs/days) | 48 | 2 | Culvert need to be installed | | | | |
| 29255 A | 09/04/19 13:12:00 | 09/10/19 07:35:00 | 09/05/19 | Limb Pickup Closed | Brown, Shirley Pickett, Gwen | South Deerfield Dr South Deerfield Dr | District 1 | Medium Priority |
| | Dur (hrs/days) | 144 | 6 | Limbs pick up | | | | |

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Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

| Req # Grade | Request Date/Time | Close Date/Time | Target Date | Type | Assignee / Caller | Location / Address | District | Priority |
|----------------|-----------------------|----------------------|----------------|---|-----------------------------------|--|------------|-----------------|
| 29256 A | 09/04/19 13:14:00 | 09/10/19 07:37:00 | 09/05/19 6 | Limb Pickup Closed Limbs pick up | Brown, Shirley Sims, BJ | Shaffer Ct Shaffer Ct | District 3 | Medium Priority |
| | Dur (hrs/days) | 144 | | | | | | |
| 29258 A | 09/05/19 07:14:00 | 09/20/19 08:42:00 | 09/06/19 15 | Culvert Repair Closed Need culverts replaced | Brown, Shirley Grant, Wyanetta | Hwy 16 E 2184 Hwy 16 E | | Medium Priority |
| | Dur (hrs/days) | 360 | | | | | | |
| 29259 A | 09/05/19 07:19:00 | 09/10/19 07:28:00 | 09/06/19 5 | Pot Holes Closed Need pothole repaired | Brown, Shirley Johnston, Ken | Stokes Rd 1228 Stokes Rd | District 3 | Medium Priority |
| | Dur (hrs/days) | 120 | | | | | | |
| 29260 A | 09/05/19 08:35:00 | 09/27/19 14:41:00 | 09/06/19 22 | Culvert Repair Closed Need Culvert replaced and ditch clean | Brown, Shirley Tingle, Connie | Post Rd 154 Post Rd | District 1 | Medium Priority |
| | Dur (hrs/days) | 528 | | | | | | |
| 29262 A | 09/05/19 10:37:00 | 09/09/19 09:34:00 | 09/06/19 4 | Stop Sign Closed Stop sign is leaning...needs to be straightened up. | Brown, Shirley Davis, Willie | Wayne Dr Wayne Dri Canton 39046 | District 5 | Medium Priority |
| | Dur (hrs/days) | 96 | | | | | | |
| 29265 A | 09/06/19 07:00:00 | 09/12/19 07:21:00 | 09/07/19 6 | Trash Related Closed Need mattress picked up | Brown, Shirley Harris, Clody | Branson Ln 117 Branson Ln | District 5 | Medium Priority |
| | Dur (hrs/days) | 144 | | | | | | |
| 29266 A | 09/06/19 08:03:00 | 09/12/19 15:26:00 | 09/07/19 6 | Pot Holes Closed Bad pot holes | Brown, Shirley Clark | Martin Dr Martin Dr | District 5 | Medium Priority |
| | Dur (hrs/days) | 144 | | | | | | |
| 29267 A | 09/06/19 09:22:00 | 09/10/19 07:31:00 | 09/07/19 4 | Limb Pickup Closed Need old lawn-mower picked up | Brown, Shirley Young, Dexter | Fairchild Cv Fairchild Cv | District 1 | Medium Priority |
| | Dur (hrs/days) | 96 | | | | | | |
| 29269 A | 09/06/19 15:38:00 | 09/11/19 14:30:00 | 09/07/19 5 | Limb Pickup Closed Needs limb pickup | Brown, Shirley Patrick, Will | Coker Rd Coker Rd Madison 39110 | District 3 | Medium Priority |
| | Dur (hrs/days) | 120 | | | | | | |
| 29270 A | 09/06/19 15:39:00 | 09/10/19 07:32:00 | 09/07/19 4 | Limb Pickup Closed Needs limb pickup | Brown, Shirley Coleman, Edward | Trinity Dr Trinity Dr Madison 39110 | District 4 | Medium Priority |
| | Dur (hrs/days) | 96 | | | | | | |

Madison County Road Department

Reporting Dates 09/02/19 through 09/30/19

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

| Req # Grade | Request Date/Time | Close Date/Time | Target Date | Type | Assignee / Caller | Location / Address | District | Priority |
|----------------|----------------------|----------------------|----------------|---|-------------------------------------|--|------------|-----------------|
| 29273 A | 09/09/19 06:53:00 | 09/12/19 06:59:00 | 09/10/19 3 | Limb Pickup Closed Limbs pick up | Brown, Shirley Unknown | North Old Canton Rd North Old Canton Rd | District 1 | Medium Priority |
| 29274 A | 09/09/19 09:08:00 | 10/02/19 07:19:00 | 09/10/19 23 | Trash Related Closed Need old lumber and tree limbs picked up | Brown, Shirley Bruce, Don | Northshore Pointe Northshore Pointe | District 3 | Medium Priority |
| 29276 A | 09/09/19 12:35:00 | 09/19/19 08:54:00 | 09/10/19 10 | Limb Pickup Closed Needs limb pickup | Brown, Shirley McPhail, Sara | Lorman Ln Lorman Lane Madison 39110 | District 3 | Medium Priority |
| 29277 A | 09/09/19 13:25:00 | 09/11/19 14:31:00 | 09/10/19 2 | Pot Holes Closed Pot hole on this road at Caroline Club Cir | Brown, Shirley Guess, Tommy | Links Cv Link Cv | District 4 | Medium Priority |
| 29278 A | 09/09/19 13:27:00 | 09/11/19 14:31:00 | 09/10/19 2 | Pot Holes Closed Pot hole in front of this address | Brown, Shirley Noe, Danny | Bridge Water Dr Bridge Water Dr | District 3 | Medium Priority |
| 29279 A | 09/09/19 13:28:00 | 09/13/19 14:43:00 | 09/10/19 4 | Limb Pickup Closed Limbs that has fallen from huge dead oak tree, causing the culvert and ditch to flood and hold standing water | Brown, Shirley Franklin, Kenneth | Rocky Hill Rd Rocky Hill Rd | District 5 | Medium Priority |
| 29280 A | 09/09/19 13:30:00 | 09/19/19 08:55:00 | 09/10/19 10 | Limb Pickup Closed Limbs needs picking up in front of this address | Brown, Shirley Corney, Stan | Lakeshore Dr Lakeshore Dr | District 3 | Medium Priority |
| 29281 A | 09/09/19 14:29:00 | 09/11/19 14:29:00 | 09/10/19 2 | Limb Pickup Closed Need limb pickup (Ridgefield Sub) | Brown, Shirley Mcinnis, Terrance | Wayfield Cove 107 Wayfield Cv | | Medium Priority |
| 29282 A | 09/09/19 15:29:00 | 09/12/19 07:19:00 | 09/10/19 3 | Trash Related Closed Need old couch picked up | Brown, Shirley Kelly, Hazel | Brigade Ave Brigade Ave | District 3 | Medium Priority |
| 29283 A | 09/09/19 15:31:00 | 09/11/19 15:23:00 | 09/10/19 2 | Limb Pickup Closed Limbs pick up | Brown, Shirley Taylor | St Charles St St Charles St | District 4 | Medium Priority |

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| Req # Grade | Request Date/Time | Close Date/Time | Target Date | Type | Assignee / Caller | Location / Address | District | Priority |
|----------------|-----------------------|----------------------|----------------|---|------------------------------------|--|------------|-----------------|
| 29284 A | 09/09/19 15:36:00 | 09/12/19 07:19:00 | 09/10/19 3 | Trash Related Closed | Brown, Shirley Singleton | Magnavox St Magnavox St | District 4 | Medium Priority |
| | Dur (hrs/days) | 72 | 3 | Need old household items picked up | | | | |
| 29286 A | 09/10/19 12:31:00 | 09/11/19 15:22:00 | 09/11/19 1 | Limb Pickup Closed | Brown, Shirley Woodward, Rene | Caroline Club Cir Caroline Club Circle | District 4 | Medium Priority |
| | Dur (hrs/days) | 24 | 1 | Needs limb pickup across from her address. | | | | |
| 29287 A | 09/10/19 13:41:00 | 09/11/19 15:22:00 | 09/11/19 1 | Limb Pickup Closed | Brown, Shirley Russell, Amy | Ashbrooke Trail Ashbrooke Trail | District 2 | Medium Priority |
| | Dur (hrs/days) | 24 | 1 | Limbs pick up | | | | |
| 29288 A | 09/10/19 13:43:00 | 09/11/19 15:23:00 | 09/11/19 1 | Limb Pickup Closed | Brown, Shirley Nash | Sharon Rd Sharon Rd | District 5 | Medium Priority |
| | Dur (hrs/days) | 24 | 1 | Limbs pick up at this address, but on the John Powell Rd side | | | | |
| 29289 A | 09/10/19 13:44:00 | 09/12/19 07:00:00 | 09/11/19 2 | Limb Pickup Closed | Brown, Shirley Young, Linda | North Old Canton Rd North Old Canton Rd | District 1 | Medium Priority |
| | Dur (hrs/days) | 48 | 2 | Limbs pick up | | | | |
| 29291 A | 09/10/19 14:38:00 | 09/13/19 07:22:00 | 09/11/19 3 | Trash Related Closed | Brown, Shirley Pearson, Chris | Huber St Huber St | | Medium Priority |
| | Dur (hrs/days) | 72 | 3 | Needs old recliner chair picked up | | | | |
| 29292 A | 09/10/19 14:39:00 | 09/30/19 09:40:00 | 09/11/19 20 | Culvert Installation Closed | Brown, Shirley Guy, Bret | Rabbit Run Ln Rabbit Run | District 4 | Medium Priority |
| | Dur (hrs/days) | 480 | 20 | Needs culvert installed on new property | | | | |
| 29293 A | 09/11/19 08:53:00 | 09/13/19 07:24:00 | 09/12/19 2 | Limb Pickup Closed | Brown, Shirley Parkinspn, Sarah | North Old Canton Rd N Old Canton Rd | District 1 | Medium Priority |
| | Dur (hrs/days) | 48 | 2 | Limbs pick up | | | | |
| 29294 A | 09/11/19 14:41:00 | 09/20/19 08:43:00 | 09/12/19 9 | Culvert Installation Closed | Brown, Shirley Nash, Minnie | John Powell Rd Sharon Rd | District 5 | |
| | Dur (hrs/days) | 216 | 9 | Need culvert in stalled on John Powell Rd, the side ditch of her address | | | | |
| 29296 A | 09/11/19 15:43:00 | 09/13/19 07:24:00 | 09/12/19 2 | Limb Pickup Closed | Brown, Shirley Adam, John | Saddle Cv Saddle Cv | District 3 | Medium Priority |
| | Dur (hrs/days) | 48 | 2 | Limbs pick up | | | | |

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| Req # Grade | Request Date/Time | Close Date/Time | Target Date | Type | Assignee / Caller | Location / Address | District | Priority |
|----------------|-----------------------|----------------------|----------------|---|-------------------------------------|---------------------------------------|------------|-----------------|
| 29297 A | 09/12/19 07:50:00 | 09/13/19 14:43:00 | 09/13/19 | Limb Pickup Closed | Brown, Shirley Farquhar, Barbara | Autumn Woods Dr Autumn Woods Dr | District 2 | Medium Priority |
| | Dur (hrs/days) | 24 | 1 | Limbs pick up | | | | |
| 29298 A | 09/12/19 08:06:00 | 09/13/19 14:43:00 | 09/13/19 | Limb Pickup Closed | Brown, Shirley Barr, Vince | Belle Terre Dr Belle Terre Dr | District 3 | Medium Priority |
| | Dur (hrs/days) | 24 | 1 | Limbs pick up | | | | |
| 29299 A | 09/12/19 08:47:00 | 09/13/19 07:27:00 | 09/13/19 | Trash Related Closed | Brown, Shirley Tucker, Randy | Enterprise Dr Enterprise Dr | District 3 | Medium Priority |
| | Dur (hrs/days) | 24 | 1 | Need 2 palletts, and old garbage picked up | | | | |
| 29301 A | 09/12/19 14:14:00 | 09/19/19 08:56:00 | 09/13/19 | Limb Pickup Closed | Brown, Shirley Labares, Bob | Westline Dr Westline Dr | District 3 | Medium Priority |
| | Dur (hrs/days) | 168 | 7 | Limbs pick up | | | | |
| 29302 A | 09/13/19 07:18:00 | 09/19/19 08:53:00 | 09/14/19 | Limb Pickup Closed | Brown, Shirley Erickson, Christy | Dover Ln Dover Ln | District 3 | |
| | Dur (hrs/days) | 144 | 6 | Limbs pick up | | | | |
| 29303 A | 09/13/19 09:43:00 | 09/19/19 08:56:00 | 09/14/19 | Limb Pickup Closed | Brown, Shirley Smith, Mary | Kearney Rd Kearney Rd | District 5 | |
| | Dur (hrs/days) | 144 | 6 | Limbs pick up | | | | |
| 29304 A | 09/13/19 09:46:00 | 09/19/19 08:58:00 | 09/14/19 | Limb Pickup Closed | Brown, Shirley Lynch, Jackie | Shaffer Ct Shaffer Ct | District 3 | |
| | Dur (hrs/days) | 144 | 6 | Limbs pick up | | | | |
| 29305 A | 09/13/19 12:55:00 | 09/19/19 08:56:00 | 09/14/19 | Limb Pickup Closed | Brown, Shirley Nash, Minnie | Sharon Rd Sharon Road Canton 39046 | District 5 | |
| | Dur (hrs/days) | 144 | 6 | Needs limb pickup | | | | |
| 29306 A | 09/13/19 15:22:00 | 09/24/19 09:16:00 | 09/14/19 | Gravel Closed | Brown, Shirley Brooks, Steven | Stapleton Dr Stapleton Dr | | Medium Priority |
| | Dur (hrs/days) | 264 | 11 | need gravel on driveway [hole] | | | | |
| 29307 A | 09/13/19 15:24:00 | 09/19/19 08:57:00 | 09/14/19 | Trash Related Closed | Brown, Shirley Anderson, Hosea | Pisgah Bottom Rd Pisgah Bottom Rd | District 5 | |
| | Dur (hrs/days) | 144 | 6 | Need old household items picked up | | | | |

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| Req # Grade | Request Date/Time | Close Date/Time | Target Date | Type | Assignee / Caller | Location / Address | District | Priority |
|----------------|-----------------------|----------------------|----------------|--|-------------------------------------|--|------------|-----------------|
| 29309 A | 09/13/19 15:28:00 | 09/19/19 08:57:00 | 09/14/19 6 | Limb Pickup Closed Limbs pick up across from this address | Brown, Shirley Mary | Northshore Pointe Northshore Pointeimbs | District 3 | |
| | Dur (hrs/days) | 144 | | | | | | |
| 29310 A | 09/16/19 10:03:00 | 09/19/19 08:50:00 | 09/17/19 3 | Limb Pickup Closed Limbs pick up | Brown, Shirley McCart, Charlotte | Caroline Blvd Caroline Blvd | District 4 | |
| | Dur (hrs/days) | 72 | | | | | | |
| 29311 A | 09/16/19 10:04:00 | 09/19/19 08:53:00 | 09/17/19 3 | Limb Pickup Closed Limbs pick up | Brown, Shirley Dickason, Brian | Johnstone Dr Johnstone Dr | District 3 | |
| | Dur (hrs/days) | 72 | | | | | | |
| 29312 A | 09/16/19 10:05:00 | 09/19/19 08:53:00 | 09/17/19 3 | Trash Related Closed Need old boards picked up | Brown, Shirley Thornton, Thomas | Minninger Blvd Minninger Blvd | District 3 | |
| | Dur (hrs/days) | 72 | | | | | | |
| 29313 A | 09/16/19 10:07:00 | 09/23/19 07:24:00 | 09/17/19 7 | Trash Related Closed Need old mattress, couch, and old boards picked up | Brown, Shirley Ross, Sharon | Ellis Rd Ellis Rd | District 4 | Medium Priority |
| | Dur (hrs/days) | 168 | | | | | | |
| 29314 A | 09/16/19 13:17:00 | 09/19/19 08:52:00 | 09/17/19 3 | Limb Pickup Closed limb pickup | Brown, Shirley Jones, Willie | North Livingston Rd N.Livingston Rd | District 3 | |
| | Dur (hrs/days) | 72 | | | | | | |
| 29315 A | 09/16/19 13:29:00 | 09/19/19 08:54:00 | 09/17/19 3 | Limb Pickup Closed Limbs at the entrance of Arrington Dr | Brown, Shirley McKeenzie, Amy | Arrington Dr Arrington Dr | District 3 | |
| | Dur (hrs/days) | 72 | | | | | | |
| 29316 A | 09/16/19 13:30:00 | 09/19/19 08:52:00 | 09/17/19 3 | Limb Pickup Closed Limbs at this address but on Twin Cedars Dr side | Brown, Shirley Coon, David | Sunset Cir Sunset Cir | District 1 | |
| | Dur (hrs/days) | 72 | | | | | | |
| 29318 A | 09/16/19 15:37:00 | 09/19/19 08:53:00 | 09/17/19 3 | Limb Pickup Closed Limbs pick up | Brown, Shirley Unknown | Stillhouse Creek Dr Stillhouse Creek Dr | District 3 | |
| | Dur (hrs/days) | 72 | | | | | | |
| 29320 A | 09/17/19 07:04:00 | 09/19/19 08:50:00 | 09/18/19 2 | Limb Pickup Closed Limbs pick up | Brown, Shirley Smith, Tavarus | Channing Cir Channing Cir | District 4 | |
| | Dur (hrs/days) | 48 | | | | | | |

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Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

| Req # | Request | Close | Target | Type | Assignee / Caller | Location / Address | District | Priority |
|-------|-----------------------|-----------|----------|---|-------------------|--------------------|------------|-----------------|
| Grade | Date/Time | Date/Time | Date | | | | | |
| 29321 | 09/17/19 | 09/19/19 | 09/18/19 | Limb Pickup | Brown, Shirley | Branson Ln | District 5 | |
| A | 07:47:00 | 08:51:00 | | Closed | Clody | Branson Ln | | |
| | Dur (hrs/days) | 48 | 2 | Limbs pick up | | | | |
| 29323 | 09/17/19 | 09/19/19 | 09/18/19 | Limb Pickup | Brown, Shirley | Kings Crossing | | |
| A | 09:41:00 | 08:51:00 | | Closed | Everett, Melinda | Kings Crossing | | |
| | Dur (hrs/days) | 48 | 2 | Limbs pick up | | | | |
| 29325 | 09/17/19 | 09/19/19 | 09/18/19 | Limb Pickup | Brown, Shirley | Brooks Ct | District 4 | |
| A | 14:45:00 | 08:50:00 | | Closed | Spragins, Alen | Brooks Ct | | |
| | Dur (hrs/days) | 48 | 2 | Limbs pick up | | | | |
| 29329 | 09/17/19 | 09/19/19 | 09/18/19 | Limb Pickup | Brown, Shirley | Bridge Water Dr | District 3 | |
| A | 15:31:00 | 08:49:00 | | Closed | Rhodes, cliff | Bridge Water Dr | | |
| | Dur (hrs/days) | 48 | 2 | Limbs pick up | | | | |
| 29330 | 09/18/19 | 09/20/19 | 09/19/19 | Limb Pickup | Brown, Shirley | Steels Pointe | District 3 | |
| A | 10:50:00 | 09:06:00 | | Closed | Thomas, Cynthia | Steels Pointe | | |
| | Dur (hrs/days) | 48 | 2 | Needs limb pickup | | | | |
| 29332 | 09/18/19 | 09/20/19 | 09/19/19 | Trash Related | Brown, Shirley | Pisgah Bottom Rd | District 5 | |
| A | 15:52:00 | 09:06:00 | | Closed | Sharp, David | Pisgah Bottom Rd | | |
| | Dur (hrs/days) | 48 | 2 | Old lumber needs picking up | | | | |
| 29334 | 09/19/19 | 09/20/19 | 09/20/19 | Limb Pickup | Brown, Shirley | Wellington Way | | |
| A | 07:21:00 | 15:45:00 | | Closed | Cotten, Sandra | Wellington Way | | |
| | Dur (hrs/days) | 24 | 1 | Limbs pick up | | | | |
| 29335 | 09/19/19 | 09/24/19 | 09/20/19 | Trash Related | Brown, Shirley | Pugh Rd | District 4 | Medium Priority |
| A | 11:11:00 | 09:20:00 | | Closed | Singleton, Doris | Pugh Rd | | |
| | Dur (hrs/days) | 120 | 5 | Old bed boards and rails, needs picking up | | | | |
| 29336 | 09/19/19 | 09/20/19 | 09/20/19 | Limb Pickup | Brown, Shirley | Lake Crest Pl | District 3 | |
| A | 11:15:00 | 15:42:00 | | Closed | Brady, Joan | Lake Crest Pl | | |
| | Dur (hrs/days) | 24 | 1 | Limbs pick up | | | | |
| 29338 | 09/19/19 | 09/20/19 | 09/20/19 | Limb Pickup | Brown, Shirley | McMillion Rd | District 3 | |
| A | 15:29:00 | 15:42:00 | | Closed | Loving | McMillion Rd | | |
| | Dur (hrs/days) | 24 | 1 | Limbs pick up | | | | |

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| 29339 A | 09/20/19 07:49:00 | 10/02/19 07:18:00 | 09/21/19 12 | Trash Related Closed Needs debris picked up | Brown, Shirley Bennett, Clovis | Pleasant Gift Rd Pleasant Gift Road Canton 39046 | District 5 | Medium Priority |
| 29340 A | 09/20/19 13:38:00 | 09/26/19 15:10:00 | 09/21/19 6 | Culvert Repair Closed needs gravel at end of driveway over culvert | Brown, Shirley Brooks, Darrell | Robinson Rd Robinson Road Canton 39046 | District 4 | Medium Priority |
| 29341 A | 09/20/19 13:47:00 | 09/24/19 07:26:00 | 09/21/19 4 | Limb Pickup Closed Needs limb pickup - Gate Code 2468 | Brown, Shirley Harvey, Teresa | Church Hill Pl Church Hill Place | District 4 | Medium Priority |
| 29344 A | 09/23/19 07:49:00 | 09/26/19 15:27:00 | 09/24/19 3 | Limb Pickup Closed Limbs pick up | Brown, Shirley Clanton, Dave | Seville Way Seville Way | District 3 | Medium Priority |
| 29345 A | 09/23/19 08:15:00 | 09/26/19 15:25:00 | 09/24/19 3 | Limb Pickup Closed Limbs pick up | Brown, Shirley Wilson, Walter | Savoy Park Savoy Park | District 4 | Medium Priority |
| 29346 A | 09/23/19 08:18:00 | 09/26/19 07:14:00 | 09/24/19 3 | Limb Pickup Closed Limbs pick up | Brown, Shirley Adams, Chris | Hemlock Ln Hemlock Ln | District 5 | Medium Priority |
| 29347 A | 09/23/19 08:26:00 | 09/26/19 07:14:00 | 09/24/19 3 | Limb Pickup Closed Limbs pick up | Brown, Shirley Minor, Doug | Sharpe Rd Sharpe Rd | District 3 | Medium Priority |
| 29348 A | 09/23/19 09:34:00 | 09/26/19 07:14:00 | 09/24/19 3 | Limb Pickup Closed Limbs pick up | Brown, Shirley Nelson | Weldon Dr Weldon Dr | District 3 | Medium Priority |
| 29349 A | 09/23/19 09:45:00 | 09/26/19 07:14:00 | 09/24/19 3 | Limb Pickup Closed Limbs pick up | Brown, Shirley Wamboe, Andrew | Bear Creek Ct Bear Creek Ct | District 1 | Medium Priority |
| 29350 A | 09/23/19 09:47:00 | 09/26/19 07:45:00 | 09/24/19 3 | Trash Related Closed Need old wood playground set picked up, with a long slide | Brown, Shirley Sager, Stephanie | Muscadine Path Muscadine Path | District 3 | Medium Priority |

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| 29351 A | 09/23/19 11:14:00 | 09/26/19 15:27:00 | 09/24/19 | Limb Pickup Closed | Brown, Shirley Mcguffie, Allison | Bordeaux Ct Bordeaux Ct | District 4 | Medium Priority |
| | Dur (hrs/days) | 72 | 3 | Limbs pick up | | | | |
| 29352 A | 09/23/19 13:34:00 | 09/26/19 15:31:00 | 09/24/19 | Limb Pickup Closed | Brown, Shirley Ford, Tim | Trace Harbor Rd Trace Harbor Rd | District 1 | Medium Priority |
| | Dur (hrs/days) | 72 | 3 | Limbs pick up | | | | |
| 29356 A | 09/24/19 07:36:00 | 09/26/19 15:26:00 | 09/25/19 | Limb Pickup Closed | Brown, Shirley McKool, Brandy | Caroline Blvd Caroline Blvd | District 4 | Medium Priority |
| | Dur (hrs/days) | 48 | 2 | Limbs pick up | | | | |
| 29357 A | 09/24/19 07:47:00 | 09/26/19 15:24:00 | 09/25/19 | Limb Pickup Closed | Brown, Shirley Burchsield, Jacob | Middlefield Dr 122 Middlefield Dr | District 1 | Medium Priority |
| | Dur (hrs/days) | 48 | 2 | Need limb pickup | | | | |
| 29358 A | 09/24/19 08:19:00 | 09/26/19 07:17:00 | 09/25/19 | Mowing Closed | Brown, Shirley Unknown | Pisgah Bottom Rd Pisgah Bottom Rd | District 5 | Medium Priority |
| | Dur (hrs/days) | 48 | 2 | Grass needs mowing | | | | |
| 29362 A | 09/24/19 12:55:00 | 10/02/19 07:20:00 | 09/25/19 | Trash Related Closed | Brown, Shirley Poole, Ronnie | Plantation Dr Plantation Dr | District 3 | Medium Priority |
| | Dur (hrs/days) | 192 | 8 | Needs debris pickup | | | | |
| 29363 A | 09/24/19 12:57:00 | 09/30/19 09:38:00 | 09/25/19 | Limb Pickup Closed | Brown, Shirley Parker, Sarah | North Old Canton Rd North Old Canton Rd | District 1 | Medium Priority |
| | Dur (hrs/days) | 144 | 6 | Needs limb pickup | | | | |
| 29364 A | 09/24/19 13:11:00 | 09/26/19 15:25:00 | 09/25/19 | Limb Pickup Closed | Brown, Shirley Clanton, Blake | Sycamore Ridge Sycamore Ridge | | Medium Priority |
| | Dur (hrs/days) | 48 | 2 | Needs limb pickup | | | | |
| 29366 A | 09/25/19 12:27:00 | 09/30/19 09:38:00 | 09/26/19 | Limb Pickup Closed | Brown, Shirley Kuriger, Lenny | North Old Canton Rd North Old Canton Rd | District 1 | Medium Priority |
| | Dur (hrs/days) | 120 | 5 | Needs limb pickup from storm debris picked up at the corner of North Old Canton Road and Strong Road | | | | |
| 29367 A | 09/25/19 12:50:00 | 10/01/19 15:57:00 | 09/26/19 | Trash Related Closed | Brown, Shirley Nest, Mary | Devonshire Way Devonshire Way Flora 39071 | District 3 | Medium Priority |
| | Dur (hrs/days) | 144 | 6 | Needs patio furniture, grill picked up | | | | |

Madison County Road Department

Reporting Dates 09/02/19 through 09/30/19

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

| Req # | Request | Close | Target | Type | Assignee / Caller | Location / Address | District | Priority |
|-------|-----------------------|-----------|----------|---|--------------------|--------------------|------------|-----------------|
| Grade | Date/Time | Date/Time | Date | | | | | |
| 29368 | 09/25/19 | 09/26/19 | 09/26/19 | Limb Pickup | Brown, Shirley | West Elbridge Way | District 4 | Medium Priority |
| A | 14:35:00 | 15:25:00 | | Closed | Mclemore, Pam | West Elbridge Way | | |
| | Dur (hrs/days) | 24 | 1 | Limbs pick up | | | | |
| 29372 | 09/26/19 | 09/26/19 | 09/27/19 | Limb Pickup | Brown, Shirley | Deer Creek Dr | District 1 | Medium Priority |
| A | 07:08:00 | 15:32:00 | | Closed | Breland, Johnathan | Deer Creek Dr | | |
| | Dur (hrs/days) | 0 | 0 | Limbs pick up | | | | |
| 29373 | 09/26/19 | 10/01/19 | 09/27/19 | Limb Pickup | Brown, Shirley | Dover Ln | District 3 | Medium Priority |
| A | 09:19:00 | 15:57:00 | | Closed | Johnson, Larry | Dover Ln | | |
| | Dur (hrs/days) | 120 | 5 | Limbs pick up | | | | |
| 29374 | 09/26/19 | 10/01/19 | 09/27/19 | Limb Pickup | Brown, Shirley | Way Rd | District 5 | Medium Priority |
| A | 09:21:00 | 15:56:00 | | Closed | Bailey, Valerie | Way Rd | | |
| | Dur (hrs/days) | 120 | 5 | Limbs pick up | | | | |
| 29375 | 09/26/19 | 10/01/19 | 09/27/19 | Trash Related | Brown, Shirley | Main St | District 5 | Medium Priority |
| A | 10:51:00 | 15:57:00 | | Closed | Patrick | Main St | | |
| | Dur (hrs/days) | 120 | 5 | Ply wood needs picking up | | | | |
| 29376 | 09/26/19 | 10/01/19 | 09/27/19 | Limb Pickup | Brown, Shirley | Copper Ridge Ct | District 2 | Medium Priority |
| A | 10:53:00 | 15:57:00 | | Closed | Hall, James | Copper Ridge Ct | | |
| | Dur (hrs/days) | 120 | 5 | Limbs pick up | | | | |
| 29378 | 09/26/19 | 10/01/19 | 09/27/19 | Trash Related | Brown, Shirley | Magnavox St | District 4 | Medium Priority |
| A | 13:47:00 | 15:56:00 | | Closed | Singleton | Magnavox St | | |
| | Dur (hrs/days) | 120 | 5 | Old house items needs picking up | | | | |
| 29383 | 09/26/19 | 09/30/19 | 09/27/19 | Trash Related | Brown, Shirley | Smith Carr Rd | District 4 | Medium Priority |
| A | 15:49:00 | 09:30:00 | | Closed | Ousley, Octavius | 481 Smith Carr Rd | | |
| | Dur (hrs/days) | 96 | 4 | Need trash pickup | | | | |
| 29389 | 09/27/19 | 10/01/19 | 09/28/19 | Limb Pickup | Brown, Shirley | Harvey Crossing | District 1 | Medium Priority |
| A | 11:11:00 | 15:58:00 | | Closed | Williams, Linda | Harvey Crossing | | |
| | Dur (hrs/days) | 96 | 4 | Limbs pick up | | | | |
| 29391 | 09/27/19 | 10/01/19 | 09/28/19 | Limb Pickup | Brown, Shirley | Old Jackson Rd | District 4 | Medium Priority |
| A | 13:57:00 | 15:59:00 | | Closed | Vaughn, James | Old Jackson Rd | | |
| | Dur (hrs/days) | 96 | 4 | Limbs pick up | | | | |

100 Closed - Requests Closed on or prior to Target Date

Madison County Road Department

Reporting Dates 09/02/19 through 09/30/19

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

| Req # | Request | Close | Target | | | | | | |
|-----------------|-----------|-----------|--------|------|-------------------|--------------------|----------|----------|--|
| Grade | Date/Time | Date/Time | Date | Type | Assignee / Caller | Location / Address | District | Priority | |
| Total Requests: | | 100 | | | | | | | |